



## NEW Customer Portal!

Use our online customer portal to manage your account, register for classes and more!

Use the website below to sign up

**[Collinswoodk9.portal.gingrapp.com](https://Collinswoodk9.portal.gingrapp.com)**

Or

Download the **Gingr for Pet Parents** app from  
Apple or Google Play store!

Use this invite code to find us:

**760602**



### Please let us know if you have any questions!

- When signing up for portal access, you will first enter your contact information as dog owner:
    - agree to all marketing so we can send important information,
    - add an emergency contact person,
    - upload a photo of you (optional) –
    - then choose your sign in password.
  - Next it will ask for your dog information,
    - for DOB select the year first, then month/day
    - add dogs' photo,
    - add your vet contact info,
    - list any medical issues or allergies (write "none" if none).
    - Food and medications do not have to be entered unless you will be using boarding.
    - Next add any additional dogs.
- Once you are signed up for the portal, there will be an alert about vaccines  
– please upload your pets most recent vaccination records from your vet.

### HOW DO I SIGN UP FOR CLASSES?

In your portal, select your dog to start a "new booking". Select booking category "group classes". You can use the search bar to easily sort classes by instructor first name or day of the week. The first time you register for class, you will be prompted to electronically sign the "release and waiver of liability" form.